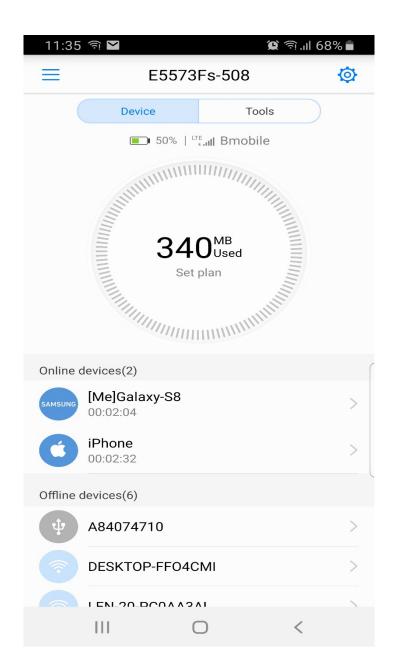
# **Connecting** to the App

Download the HiLink App available in both Google Play and Apple store.

- Connect your mobile phone to device wifi.
- Open the HiLink App on your mobile phone and you would see the App Home Screen which shows:

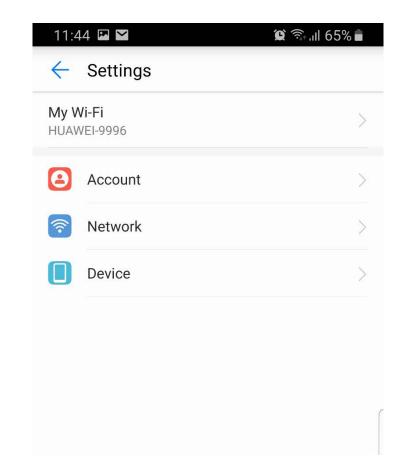


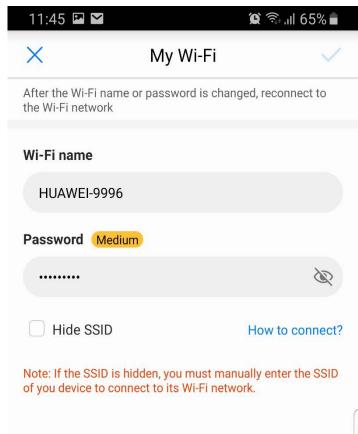
- Network status
- Signal bars
- Battery
- 4G/3G connection
- Speed statistics
- Online/Offline Devices



## **Changing** WiFi name and Password

- Press Settings icon on the top right hand corner off your screen Settings > My Wi-Fi
- 2. In this menu you can:
  - Change WiFi Name (SSID)
  - Change WiFi Password

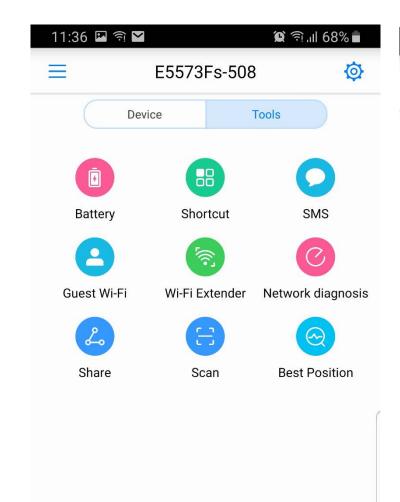


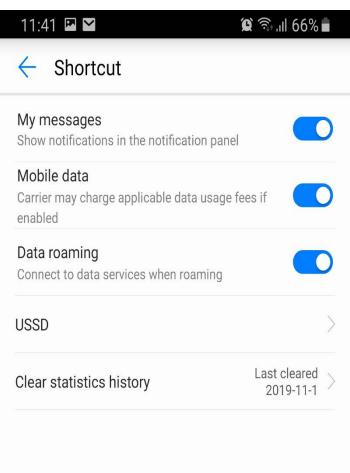


# **Activate Roaming**

Roaming can be enabled or disabled.

- To access Roaming, go to Tools > Shortcut > Data Roaming
- 2. In this menu you can activate / disable Data while roaming.

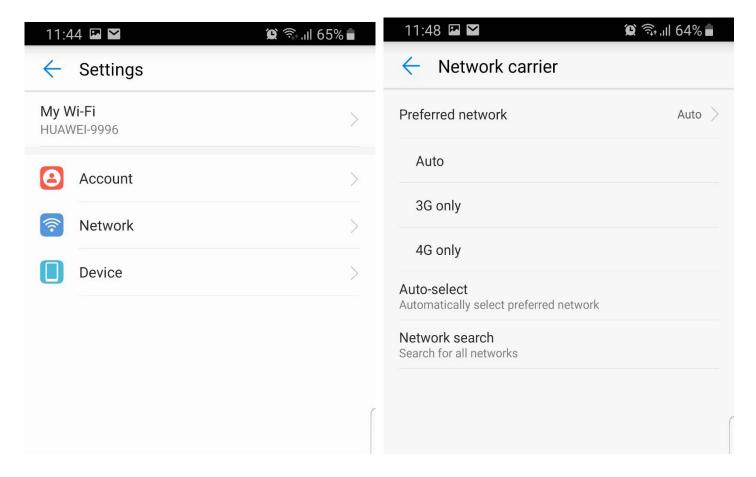




## Mobile Network Searching

For best performance this should remain on AUTO.

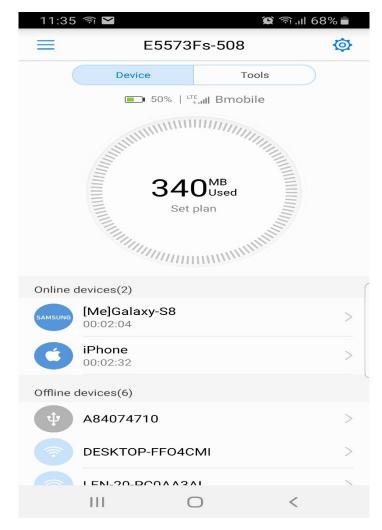
Press Settings icon on the top right hand corner off your screen
Settings > Network > Network
Carrier > Preferred Network

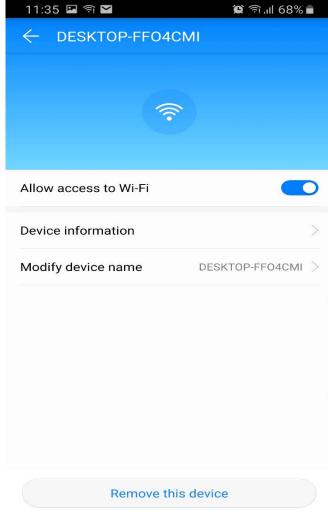


### **Manage Devices**

This menu will allow you to check the devices connected into the WiFi, and also manage them

- 1. Go to Devices
- Online devices shows the current active connections with details about them: Name, Time, MAC address. You can disable / enable the internet access one by one.
- Offline device shows non active connections. You can delete them for future requesting new access to the MiFi services.

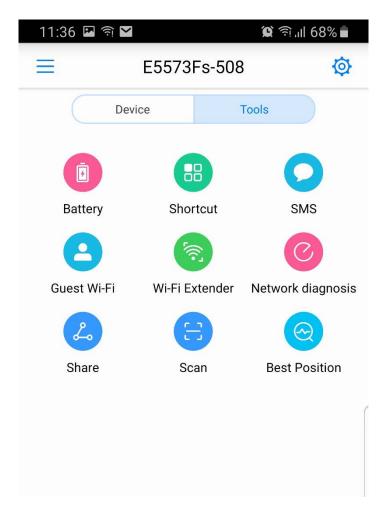


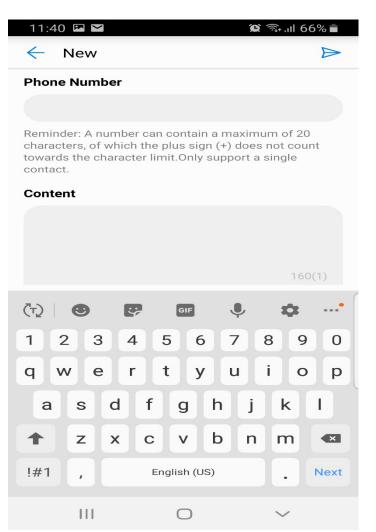


## **SMS – Sho**rt Messages

This menu will allow you to Manage the short messages (SMS) into the device

- 1. Go to Tools > SMS > New
- 2. In Conversation menu you can:
  - Read SMS
  - Write SMS
  - Manage SMS

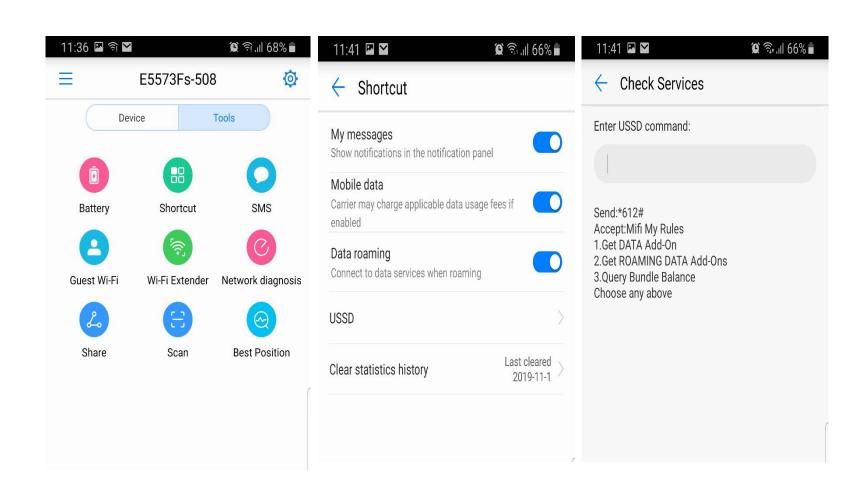




#### Access MIFI USSD Menu

MIFI USSD \*600# will allow you to purchase Data Add Ons and check your bundle balance

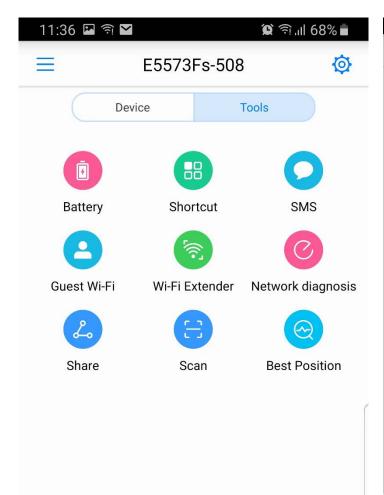
Go to Tools> Shortcut > USSD > Check Services

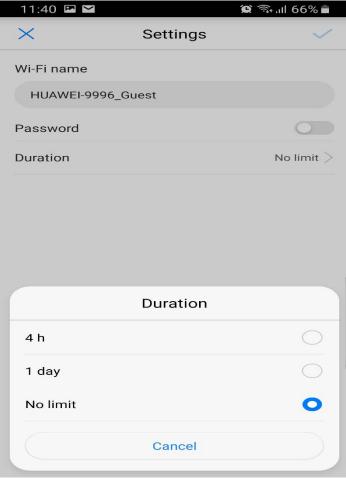


#### **Activate Guest Wifi**

Guest Wifi can be activated in WiFi Settings.

- 1. Go to Tools > Guest Wi-Fi
- 2. In Guest Wi-Fi menu you can:
  - > Set Duration
  - > Set Wi-Fi name (SSID)
  - > Set Wi-Fi Password

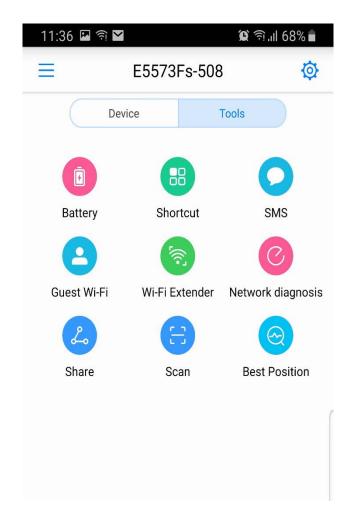


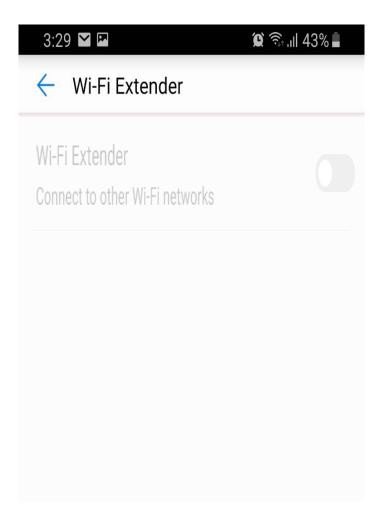


### WiFi Extender Set Up

The Extender feature can be activate and configured according to end user needs

- 1. Go to Tools > Wi-Fi Extender
- In this menu you can active the feature and configure the Wi-Fi network that you want to extend the coverage.
- The Wi-Fi extender connection will be prioritized when it is enable and configured.





#### Questions?

Please visit any of Customer Service Centers or call us at 824-8788, Option 1 or Dial \*100 from your bmobile number

